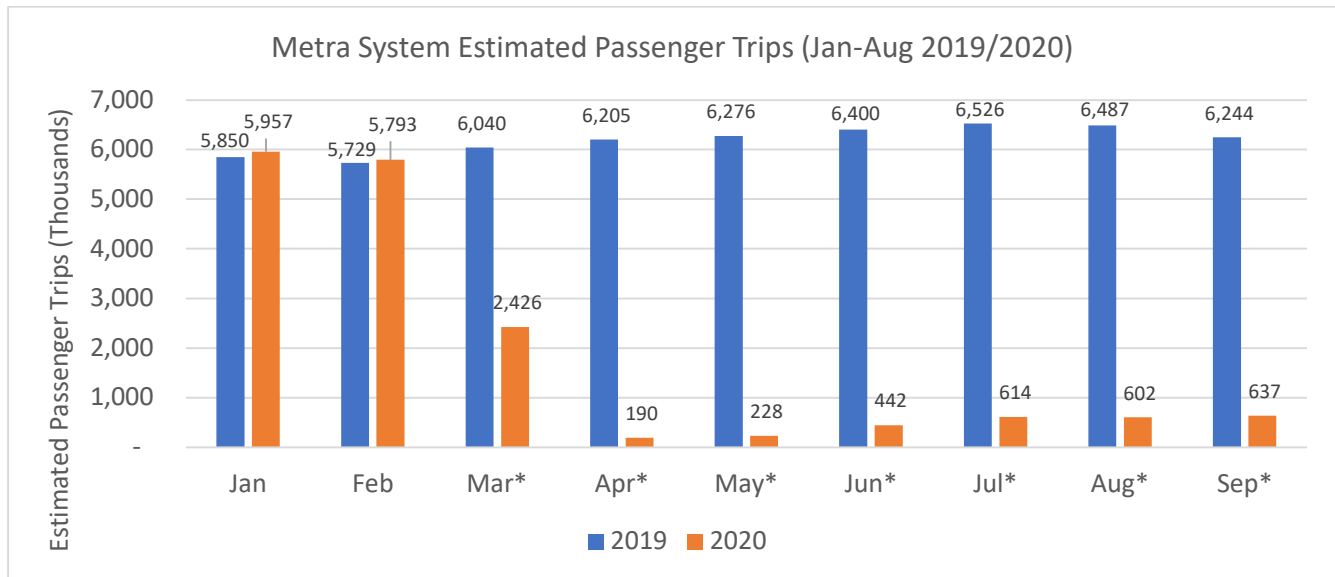




**TO:** Board of Directors  
**FROM:** Jim Derwinski, CEO/Executive Director  
**SUBJECT:** September 2020 Ridership Trends

**DATE:** October 6, 2020

Ridership increased slightly in September compared to last month as the State of Illinois and the city of Chicago remained in Phase IV of their respective COVID-19 recovery plans. Preliminary September 2020 estimated passenger trips were about 636,810, a 5.8 percent increase from the 602,140 estimated passenger trips in August 2020, and a 89.8 percent decrease from September 2019. September 2020 had one additional weekday and one less Sunday compared to September 2019.

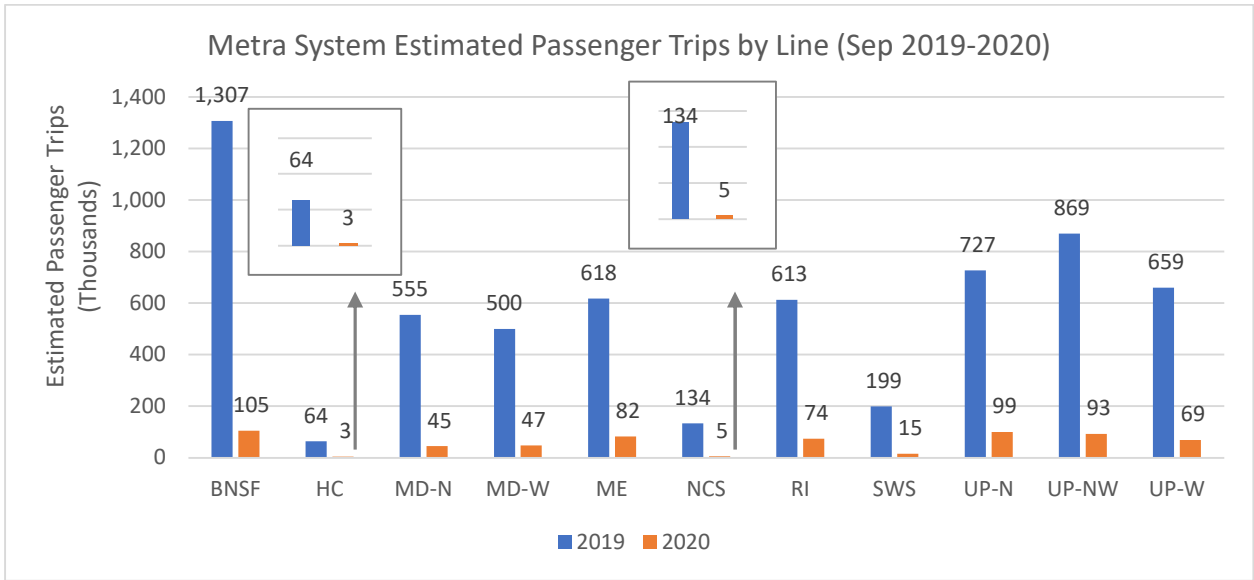


\* Mar-Sep 2020 are preliminary and subject to revision as data reported during the COVID-19 Pandemic is reviewed

Metra operated 382 trains per day for all weekdays in September and 181 trains for all Saturdays, Sundays and Holidays.

Sales for the special \$10 all-day pass continued in September. On September 25, the Round Trip Plus was introduced as a new ticket type, available only in the updated Ventra app.

The system averaged 25,710 riders per weekday in September, reaching a maximum of 28,530 riders per weekday on Wednesday, September 23. Tuesdays, Wednesdays and Thursdays were the strongest performing days throughout the month, with an average of 25,760, 26,420, and 25,890 riders per day, respectively. Monday's average ridership of 25,400 riders per day exceeded Friday ridership of 24,820.



\* September 2020 is preliminary and subject to revision as data reported during the COVID-19 Pandemic is reviewed.

Prepared by Lynnette Ciavarella, Senior Division Director, Strategic Planning & Performance  
 Jason Osborn, Department Head, System Performance & Data  
 Cody Wolcott, Service Analyst, System Performance & Data