

RIDERSHIP TRENDS

May 2018



Prepared by the Division of Strategic Capital Planning
July 2018

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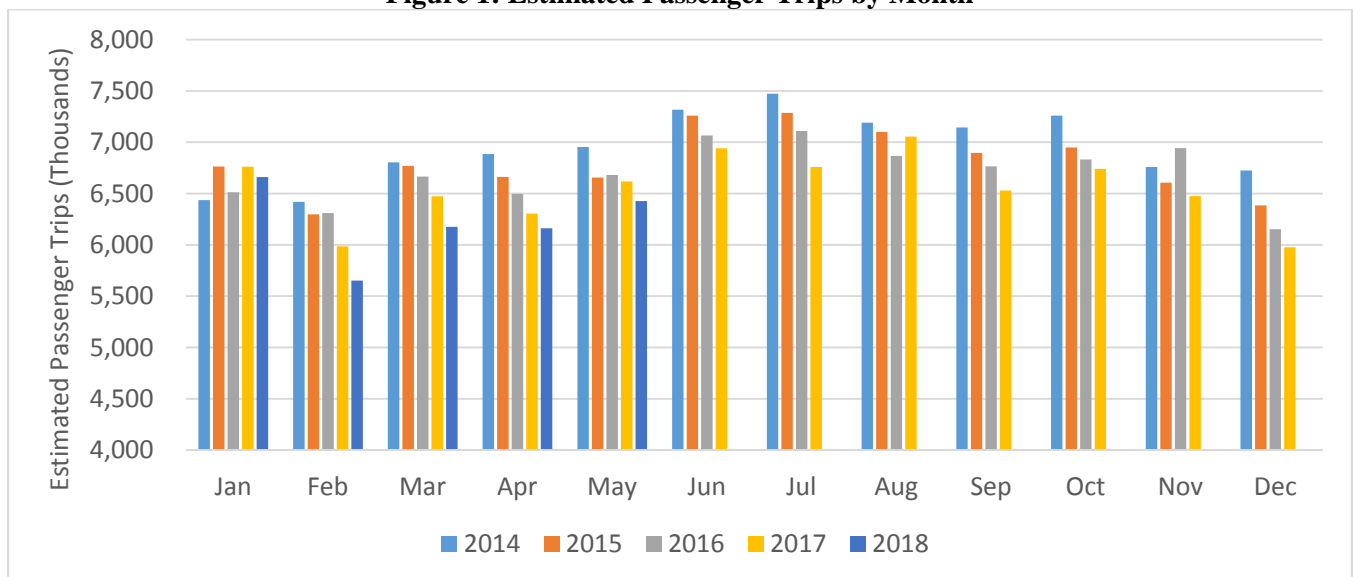
Executive Summary

Estimated passenger trips decreased 2.9 percent in May 2018 compared to May 2017. May 2018 had the same number of weekdays, Saturdays, and Sundays compared to May 2017. Estimated passenger trips have decreased 2.9 percent in the last 12 months compared to the previous 12 months.

Table 1: Estimated Passenger Trips by Month

Month	Estimated Passenger Trips					Change	
	2014	2015	2016	2017	2018	2014-2018	2017-2018
Jan	6,437	6,764	6,513	6,762	6,661	3.5%	-1.5%
Feb	6,419	6,297	6,310	5,985	5,651	-12.0%	-5.6%
Mar	6,805	6,770	6,666	6,474	6,176	-9.2%	-4.6%
Apr	6,885	6,663	6,497	6,305	6,162	-10.5%	-2.3%
May	6,953	6,656	6,681	6,618	6,426	-7.6%	-2.9%
Jun	7,318	7,260	7,066	6,941			
Jul	7,473	7,286	7,110	6,759			
Aug	7,192	7,100	6,866	7,055			
Sep	7,144	6,896	6,766	6,530			
Oct	7,260	6,949	6,832	6,740			
Nov	6,760	6,606	6,943	6,475			
Dec	6,724	6,385	6,153	5,976			
Year-to-date	33,500	33,149	32,666	32,144	31,076	-7.2%	-3.3%
Last 3 Months	20,643	20,088	19,844	19,397	18,764	-9.1%	-3.3%
Last 12 Months	82,608	83,019	81,147	79,880	77,553	-6.1%	-2.9%

Figure 1: Estimated Passenger Trips by Month



For the 2018 budget year, Metra estimated total annual passenger trips to be 77.8 million. To track how well ridership is comparing to this budgeted amount, monthly estimates have been calculated by distributing the budgeted trips throughout the year based on the distribution in previous years. Unanticipated differences in holiday and special event travel are common explanations for variations between the monthly budget distribution and actual ridership. These effects are less pronounced at the quarterly and annual level. Table 2 shows the estimated monthly passenger trips compared to this distribution.

Table 2: Estimated vs. Budget Passenger Trips

Month	Estimated Passenger Trips (Thousands)		Variance
	Budget (2018)	Actual (2018)	
Jan	6,800	6,661	-2.1%
Feb	5,900	5,651	-4.2%
Mar	6,200	6,176	-0.4%
1st Quarter	18,900	18,488	-2.2%
Apr	6,400	6,162	-3.7%
May	6,500	6,426	-1.1%
Jun	6,600		
2nd Quarter	19,500		
Jul	6,900		
Aug	7,000		
Sep	6,200		
3rd Quarter	20,100		
Oct	6,900		
Nov	6,500		
Dec	5,900		
4th Quarter	19,300		
Year-to-date	31,800	31,076	-2.3%
Total	77,800		

Ridership

Estimated ridership figures are based on the number of ticket sales multiplied by a standard ridership factor unique to each ticket type, in addition to the number of RTA Ride Free Permit passenger trips reported by conductors.

Estimated Passenger Trips by Line

Table 3 shows estimated passenger trips by line for the current month, the last three months, and the last 12 months. Estimated passenger trips decreased by 3.3 percent in the last three months compared to the previous year, and decreased 2.9 percent in the last 12 months compared to the previous year.

Table 3: Estimated Passenger Trips by Line

Line	May			Last 3 Months			Last 12 Months		
	2017	2018	Change	2017	2018	Change	2017	2018	Change
BNSF	1,365,442	1,351,874	-1.0%	4,002,332	3,926,689	-1.9%	16,314,962	16,112,822	-1.2%
HC	61,196	61,192	0.0%	182,253	181,989	-0.1%	732,977	723,889	-1.2%
MD-N	573,379	556,105	-3.0%	1,654,800	1,598,295	-3.4%	6,886,788	6,739,032	-2.1%
MD-W	531,346	515,012	-3.1%	1,574,924	1,526,118	-3.1%	6,526,436	6,258,072	-4.1%
ME	694,178	652,667	-6.0%	2,050,427	1,933,668	-5.7%	8,486,156	7,923,108	-6.6%
NCS	139,945	136,851	-2.2%	412,304	405,051	-1.8%	1,708,442	1,676,455	-1.9%
RI	664,646	636,835	-4.2%	1,973,069	1,889,292	-4.2%	8,058,121	7,787,547	-3.4%
SWS	201,535	203,898	1.2%	610,257	605,663	-0.8%	2,496,718	2,445,540	-2.0%
UP-N	760,487	734,817	-3.4%	2,204,200	2,119,963	-3.8%	9,167,191	8,886,433	-3.1%
UP-NW	926,017	891,358	-3.7%	2,689,525	2,585,794	-3.9%	11,115,074	10,753,148	-3.3%
UP-W	700,125	685,578	-2.1%	2,043,244	1,991,558	-2.5%	8,387,260	8,246,464	-1.7%
Total	6,618,294	6,426,184	-2.9%	19,397,333	18,764,078	-3.3%	79,880,122	77,552,506	-2.9%

Estimated Passenger Trips by Fare Zone Pair

Table 4 shows estimated passenger trips by fare zone pair for the current month, the last three months, and the last 12 months. The long-term decline in No Zone Pair passenger trips is expected to continue as data collection improvements and the shift to the Ventra App cause fewer trips to be reported without a zone pair.

Table 4: Estimated Passenger Trips by Fare Zone Pair

Zone Pair	May (Thousands)			Last 3 Months			Last 12 Months		
	2017	2018	Change	2017	2018	Change	2017	2018	Change
A-A	20	20	-1.6%	63	61	-2.8%	253	235	-6.9%
A-B	483	471	-2.6%	1,424	1,379	-3.1%	5,783	5,585	-3.4%
A-C	900	893	-0.8%	2,645	2,600	-1.7%	10,687	10,505	-1.7%
A-D	1,099	1,075	-2.2%	3,230	3,152	-2.4%	13,126	12,869	-2.0%
A-E	1,382	1,354	-2.1%	4,075	3,972	-2.5%	16,570	16,298	-1.6%
A-F	825	827	0.2%	2,454	2,437	-0.7%	10,029	9,833	-2.0%
A-G	509	502	-1.4%	1,495	1,471	-1.6%	6,022	5,985	-0.6%
A-H	412	401	-2.6%	1,220	1,184	-3.0%	5,042	4,852	-3.8%
A-I	139	137	-1.5%	410	403	-1.6%	1,696	1,644	-3.1%
A-J	25	23	-7.7%	73	65	-10.3%	308	284	-7.8%
A-K	28	27	-6.2%	84	79	-5.8%	339	325	-4.3%
A-M	7	7	-12.3%	22	20	-11.0%	94	85	-10.0%
Intermediate	213	201	-5.7%	618	583	-5.8%	2,528	2,383	-5.8%
No Zone Pair	575	490	-14.8%	1,584	1,357	-14.3%	7,403	6,670	-9.9%
Total	6,618	6,426	-2.9%	19,397	18,764	-3.3%	79,880	77,553	-2.9%

Estimated Passenger Trips by Ticket Type

Table 5 shows estimated passenger trips by ticket type for the current month, the last three months, and the last 12 months. Special event tickets and other data irregularities can affect month-to-month comparisons of passenger trips by ticket type:

- Stockpiling of 10-Ride Tickets occurred in advance of the 2017 and 2018 fare increases. As a result, 10-Ride Ticket passenger trips were overstated in January and understated in subsequent months.
- The large decrease in special pass passenger trips in the last 12 months compared to the previous year is due to the November 2016 Cubs Rally.

Table 5: Estimated Passenger Trips by Ticket Type

Ticket Type	May (Thousands)					Last 3 Months (Thousands)				
	2017	2018	Change	Share 2017	Share 2018	2017	2018	Change	Share 2017	Share 2018
Monthly Pass	3,929	3,764	-4.2%	59.4%	58.5%	11,885	11,361	-4.4%	62.0%	61.2%
10-Ride Ticket	1,549	1,554	0.3%	23.4%	24.2%	4,377	4,365	-0.3%	22.8%	23.5%
One-Way Ticket	770	809	5.0%	11.7%	12.6%	2,130	2,191	2.8%	11.1%	11.8%
Weekend Pass	277	225	-18.6%	4.2%	3.5%	764	632	-17.2%	4.0%	3.4%
Special Passes	-	0		0.0%	0.0%	0	0	50.0%	0.0%	0.0%
RTA Ride Free Permit	84	79	-6.2%	1.3%	1.2%	-	-		0.0%	0.0%
Total ¹	6,609	6,430	-2.7%			19,156	18,549	-3.2%		

Ticket Type	Last 12 Months (Thousands)				
	2017	2018	Change	Share 2017	Share 2018
Monthly Pass	47,838	45,069	-5.8%	59.9%	58.1%
10-Ride Ticket	17,987	18,856	4.8%	22.5%	24.3%
One-Way Ticket	9,382	9,261	-1.3%	11.7%	11.9%
Weekend Pass	3,379	3,339	-1.2%	4.2%	4.3%
Special Passes	338	129	-61.9%	0.4%	0.2%
RTA Ride Free Permit	964	916	-5.0%	1.2%	1.2%
Total ¹	79,887	77,570	-2.9%		

¹ Passenger trip totals differ from those presented in other tables in this report, due to adjustments made for group sales, marketing sales, and refunds

Passenger Loads

Table 6 shows the average daily passenger loads by service period for the current month, the last three months, and the last 12 months, derived from conductor counts. Average peak-peak direction passenger loads increased by 2.7 percent compared to the previous year, and average total weekday passenger loads increased by 0.1 percent in the same period.

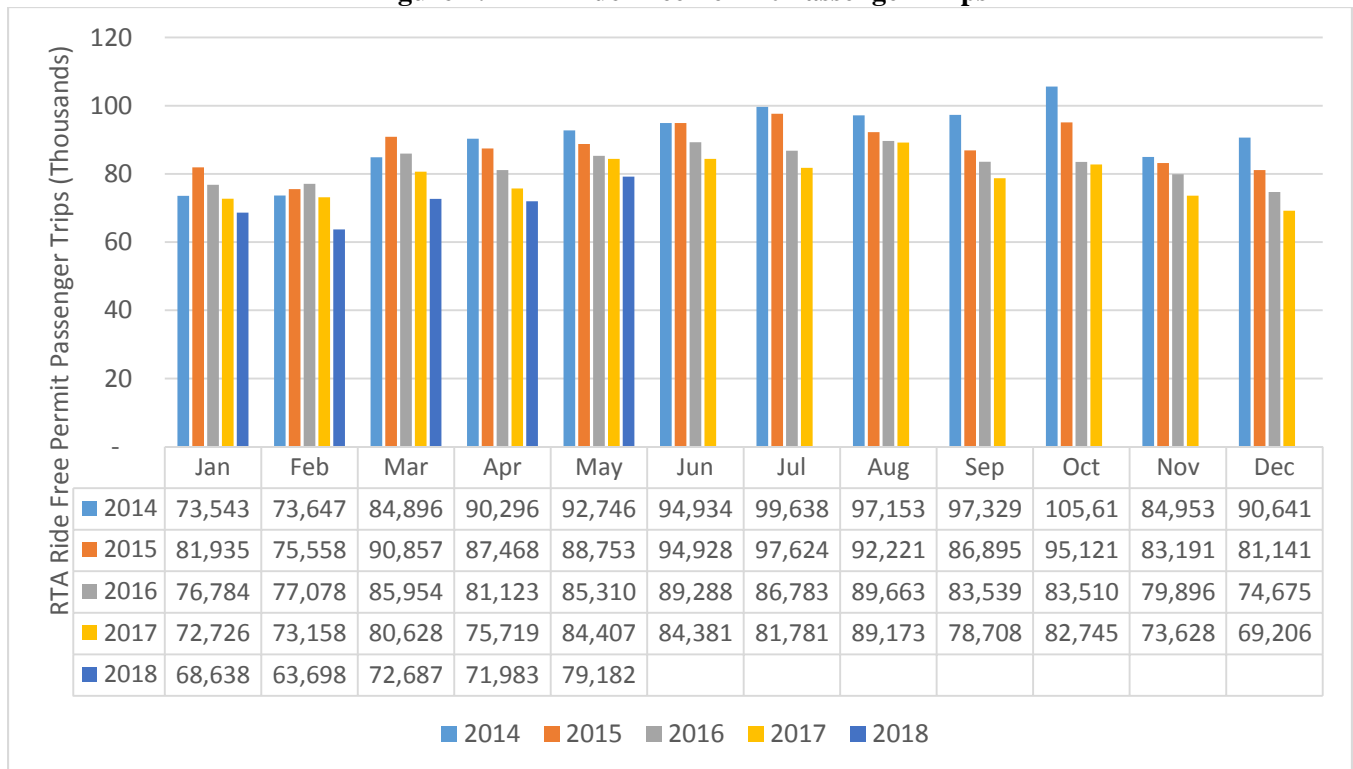
Table 6: Average Daily Passenger Loads

Service Period	May (Thousands)			Last 3 Months (Thousands)			Last 12 Months (Thousands)		
	2017	2018	Change	2017	2018	Change	2017	2018	Change
Peak - Peak Direction	211	217	2.7%	217	216	-0.3%	216	214	-1.0%
Peak - Reverse Direction	23	21	-8.3%	20	20	-1.4%	20	20	0.4%
Midday	34	31	-9.3%	32	30	-3.2%	32	32	-0.7%
Evening	16	15	-2.9%	15	15	-1.2%	16	16	-2.3%
Weekday	284	285	0.1%	283	281	-0.8%	285	283	-0.9%
Saturday	62	59	-5.1%	63	58	-8.2%	67	63	-5.2%
Sunday	44	41	-7.8%	37	35	-7.3%	42	40	-4.7%

RTA Ride Free Permit Free Trips

Figure 2 shows the number of RTA Ride Free Permit passenger trips for the last five years. Trips are included in ridership estimates because Metra is eligible for reimbursement for the number provided.

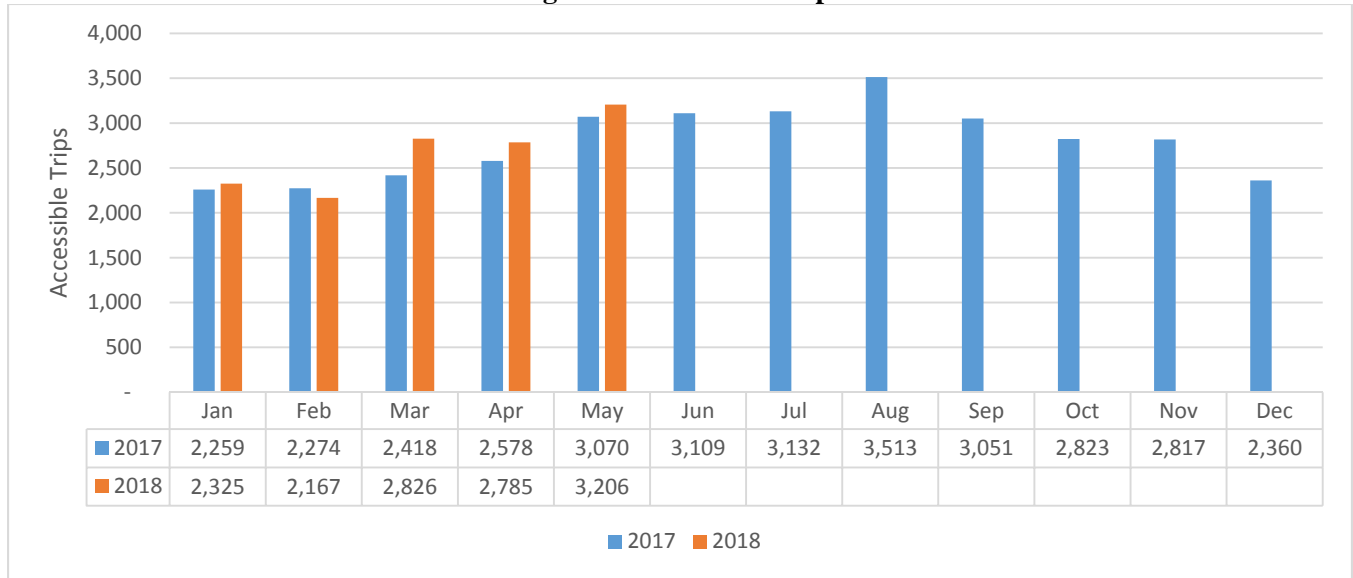
Figure 2: RTA Ride Free Permit Passenger Trips



Accessible Trips

Figure 3 shows the number of trips provided using accessible equipment. Accessible equipment consists of bridge plates on the Metra Electric and wheelchair lifts on all other lines.

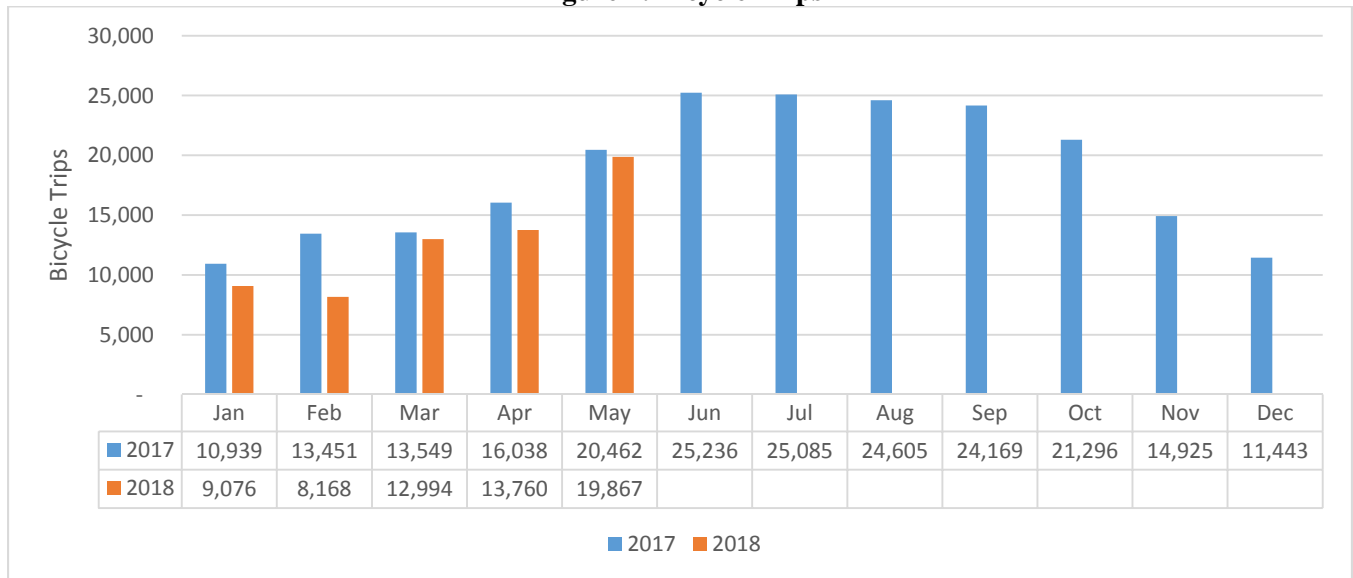
Figure 3: Accessible Trips



Bicycle Trips

Figure 4 shows the number of trips provided where the passenger transported a bicycle.

Figure 4: Bicycle Trips



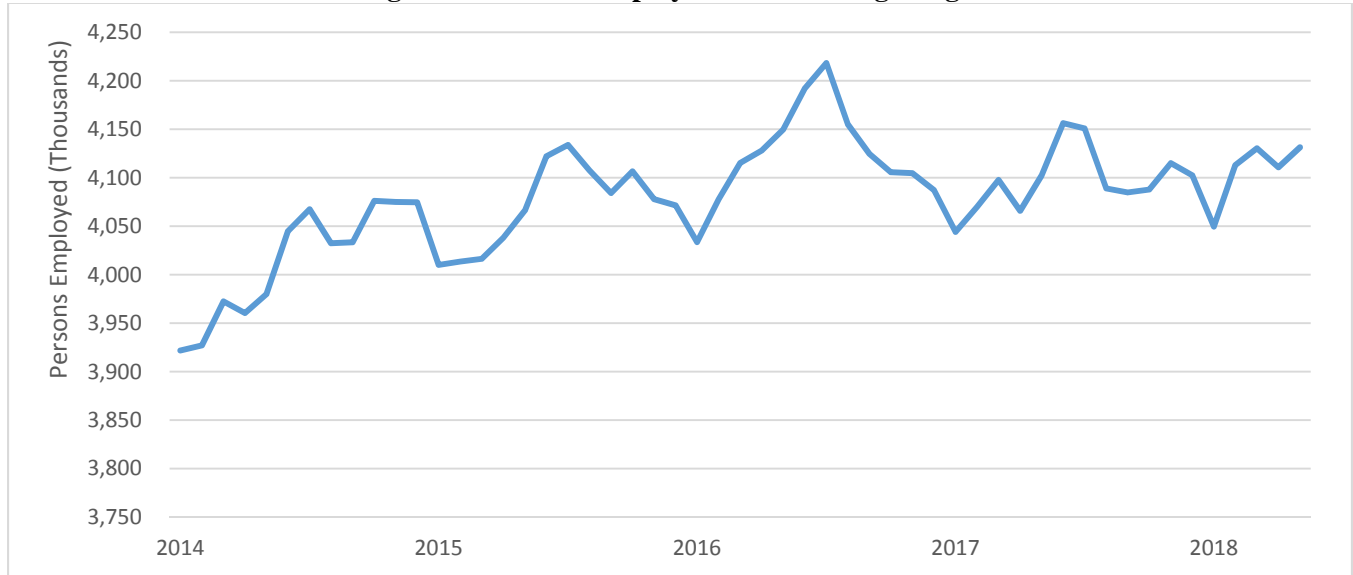
Ridership Influences

Many different factors (such as the employment, gas prices, road construction, service changes, and special events) can influence ridership trends.

Employment

Figure 5 shows the number of persons employed in the six-county Chicago Region. The number of persons employed increased 0.7 percent in May 2018 compared to May 2017.

Figure 5: Persons Employed in the Chicago Region



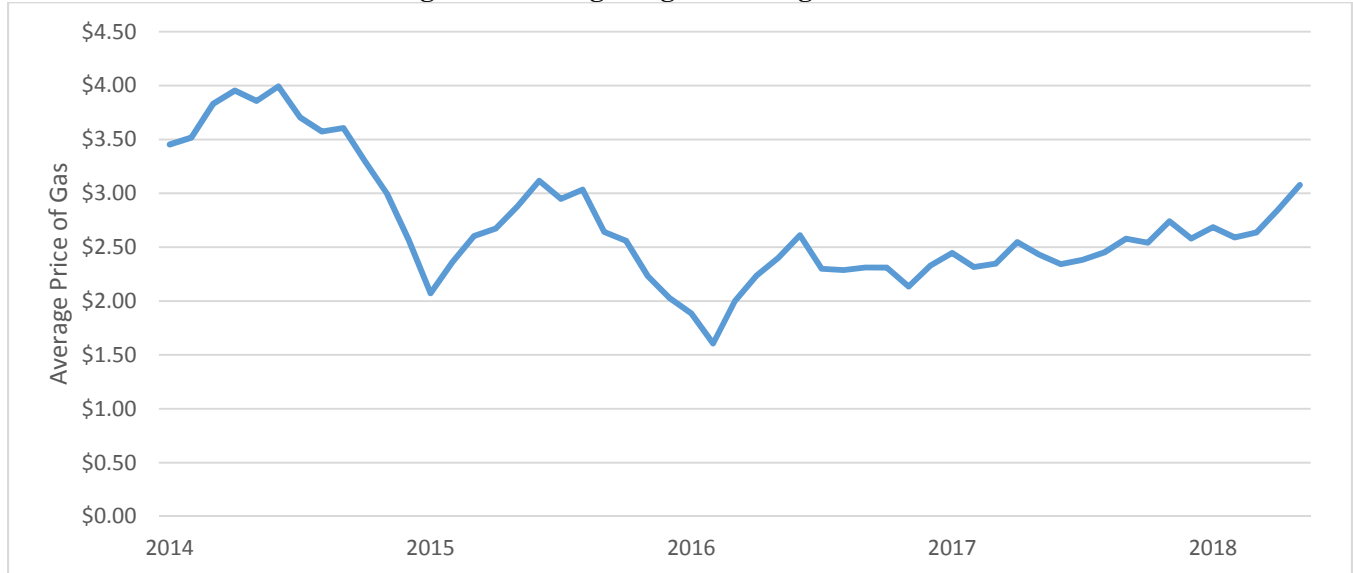
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year-to-date Average
2014	3,922	3,927	3,972	3,960	3,980	4,045	4,068	4,032	4,033	4,076	4,075	4,075	3,952
2015	4,010	4,014	4,016	4,038	4,066	4,122	4,134	4,108	4,084	4,107	4,078	4,072	4,029
2016	4,033	4,078	4,115	4,128	4,150	4,192	4,218	4,155	4,125	4,106	4,105	4,087	4,101
2017	4,044	4,070	4,098	4,066	4,102	4,156	4,151	4,089	4,085	4,088	4,115	4,102	4,076
2018	4,050	4,113	4,130	4,111	4,131								4,107
Change 2017-2018	0.1%	1.1%	0.8%	1.1%	0.7%								0.8%

Source: Illinois Department of Employment Security

Gas Prices

Figure 6 shows the average price of unleaded regular gas for the Chicago-Gary-Kenosha area. The average price of a gallon of regular unleaded gas was \$3.08 in May 2018, a \$0.65 increase compared to May 2017.

Figure 6: Chicago Region Average Gas Prices



Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Year-to-date Average
2014	\$3.45	\$3.52	\$3.83	\$3.95	\$3.86	\$3.99	\$3.71	\$3.57	\$3.61	\$3.30	\$3.00	\$2.57	\$3.72
2015	\$2.07	\$2.36	\$2.60	\$2.67	\$2.88	\$3.12	\$2.95	\$3.04	\$2.64	\$2.56	\$2.23	\$2.03	\$2.52
2016	\$1.89	\$1.61	\$2.00	\$2.24	\$2.40	\$2.61	\$2.30	\$2.29	\$2.31	\$2.31	\$2.14	\$2.33	\$2.03
2017	\$2.45	\$2.32	\$2.35	\$2.55	\$2.43	\$2.34	\$2.38	\$2.45	\$2.58	\$2.54	\$2.74	\$2.58	\$2.42
2018	\$2.69	\$2.59	\$2.64	\$2.85	\$3.08								\$2.77
Change 2017-2018	\$0.24	\$0.28	\$0.29	\$0.30	\$0.65								\$0.35

Source: Bureau of Labor Statistics

Road Construction

No new roadway construction projects of regional significance began in May. The following projects are either under construction or were recently completed:

- Jane Byrne Interchange Reconfiguration – In 2015, work began on a major reconfiguration of the Jane Byrne Interchange. Work is expected to continue through 2021.

Service Changes

No service changes occurred in May.

Special Events and Promotions

No special events prompted Metra to add additional service in May.

Family Fares were in effect beginning Saturday, May 26.

Passenger Revenue and Ticket Sales

Changes in fares, ticket policies, and ticket sales channels can affect passenger revenue and ticket sales trends:

- The Ventra App was introduced in November 2015, causing a long-term shift from ticket agent and conductor sales to sales through the app.
- Cash vending machines (previously present only on the Metra Electric Line) were eliminated in May 2017, causing a shift toward conductor sales on the Metra Electric Line.
- The Ticket by Mail program was eliminated in July 2017.
- In February 2018, Adult One-Way Ticket fares increased by \$0.25, 10-Ride Ticket fares increased from 9.0 to 9.5 One-Way Tickets, Adult Monthly Pass fares increased from 28.5 to 29.0 One-Way Tickets, and the Weekend Pass fare increased from \$8.00 to \$10.00.

Special event tickets and other data irregularities can affect month-to-month comparisons of passenger revenue and ticket sales figures:

- Stockpiling of 10-Ride Tickets occurred in advance of the 2017 and 2018 fare increases. As a result, 10-Ride Ticket passenger revenue and ticket sales were overstated in January and understated in subsequent months.
- The large decrease in special pass passenger revenue and ticket sales in the last 12 months compared to the previous year is due to the November 2016 Cubs Rally.

Passenger Revenue

Table 7 shows passenger revenue by line for the current month, the last three months, and the last 12 months.

Table 7: Passenger Revenue by Line

Line	May (Thousands)			Last 3 Months (Thousands)			Last 12 Months (Thousands)		
	2017	2018	Change	2017	2018	Change	2017	2018	Change
BNSF	\$6,392	\$6,813	6.6%	\$18,625	\$19,673	5.6%	\$73,191	\$77,354	5.7%
HC	\$302	\$320	6.1%	\$898	\$952	6.1%	\$3,468	\$3,661	5.6%
MD-N	\$2,705	\$2,842	5.1%	\$7,764	\$8,118	4.6%	\$31,135	\$32,621	4.8%
MD-W	\$2,491	\$2,592	4.1%	\$7,354	\$7,649	4.0%	\$29,470	\$30,100	2.1%
ME	\$2,894	\$2,936	1.5%	\$8,540	\$8,674	1.6%	\$34,002	\$34,011	0.0%
NCS	\$758	\$786	3.8%	\$2,215	\$2,308	4.2%	\$8,865	\$9,245	4.3%
RI	\$2,921	\$3,005	2.9%	\$8,650	\$8,871	2.6%	\$34,044	\$35,153	3.3%
SWS	\$886	\$956	7.9%	\$2,674	\$2,825	5.7%	\$10,507	\$11,010	4.8%
UP-N	\$3,144	\$3,305	5.1%	\$9,071	\$9,489	4.6%	\$36,413	\$38,004	4.4%
UP-NW	\$4,437	\$4,623	4.2%	\$12,833	\$13,318	3.8%	\$51,380	\$53,052	3.3%
UP-W	\$3,252	\$3,444	5.9%	\$9,423	\$9,927	5.3%	\$37,332	\$39,256	5.2%
Total	\$30,182	\$31,623	4.8%	\$88,045	\$91,804	4.3%	\$349,807	\$363,467	3.9%

Table 8 shows passenger revenue by ticket type for the current month, the last three months, and the last 12 months.

Table 8: Passenger Revenue by Ticket Type

Ticket Type	May (Thousands)					Last 3 Months (Thousands)				
	2017	2018	Change	Share 2017	Share 2018	2017	2018	Change	Share 2017	Share 2018
Monthly Pass	\$16,251	\$16,447	1.2%	53.9%	51.9%	\$49,206	\$49,698	1.0%	55.9%	54.1%
10-Ride Ticket	\$8,362	\$9,231	10.4%	27.7%	29.2%	\$23,619	\$25,929	9.8%	26.8%	28.2%
One-Way Ticket	\$4,671	\$5,085	8.9%	15.5%	16.1%	\$12,822	\$13,721	7.0%	14.6%	14.9%
Weekend Pass	\$884	\$900	1.9%	2.9%	2.8%	\$2,417	\$2,530	4.7%	2.7%	2.8%
Special Passes	-	\$0		0.0%	0.0%	-	\$0		0.0%	0.0%
Total	\$30,167	\$31,664	5.0%			\$88,064	\$91,877	4.3%		

Ticket Type	Last 12 Months (Thousands)				
	2017	2018	Change	Share 2017	Share 2018
Monthly Pass	\$189,559	\$190,216	0.3%	54.2%	52.3%
10-Ride Ticket	\$93,829	\$104,928	11.8%	26.8%	28.9%
One-Way Ticket	\$54,957	\$56,699	3.2%	15.7%	15.6%
Weekend Pass	\$10,700	\$11,277	5.4%	3.1%	3.1%
Special Passes	\$849	\$471	-44.5%	0.2%	0.1%
Total ¹	\$349,894	\$363,592	3.9%		

¹ Passenger revenue totals differ from those presented in other tables in this report, due to adjustments made for group sales, marketing sales, and refunds

Table 9 shows passenger revenue by ticket type and sales channel for the current month 2017 and 2018.

Table 9: Passenger Revenue by Ticket Type and Sales Channel (Current Month)

Sales Channel	Monthly Pass (Thousands)					10-Ride Ticket (Thousands)				
	2017	2018	Change	Share 2017	Share 2018	2017	2018	Change	Share 2017	Share 2018
Commuter Benefit	\$5,231	\$5,194	-0.7%	32.2%	31.6%	\$624	\$661	5.9%	7.5%	7.2%
Conductor	-	-		0.0%	0.0%	-	-		0.0%	0.0%
Internet	\$425	\$433	1.9%	2.6%	2.6%	\$71	\$62	-12.8%	0.9%	0.7%
Mail	\$480	-	-100%	3.0%	0.0%	\$0	-		0.0%	0.0%
Ticket Agent	\$5,141	\$5,042	-1.9%	31.6%	30.7%	\$2,840	\$2,649	-6.7%	34.0%	28.7%
Vending Machine	\$647	\$625	-3.4%	4.0%	3.8%	\$626	\$543	-13.2%	7.5%	5.9%
Ventra App	\$4,326	\$5,153	19.1%	26.6%	31.3%	\$4,199	\$5,315	26.6%	50.2%	57.6%
Total	\$16,251	\$16,447	1.2%			\$8,362	\$9,231	10.4%		
Sales Channel	One-Way Ticket (Thousands)					Weekend, Special, Ravinia Passes (Thousands)				
	2017	2018	Change	Share 2017	Share 2018	2017	2018	Change	Share 2017	Share 2018
Commuter Benefit	-	-		0.0%	0.0%	-	-		0.0%	0.0%
Conductor	\$1,162	\$1,104	-5.0%	24.9%	21.7%	\$510	\$504	-1.1%	61.1%	56.0%
Internet	-	-		0.0%	0.0%	-	-		0.0%	0.0%
Mail	-	-		0.0%	0.0%	-	-		0.0%	0.0%
Ticket Agent	\$1,643	\$1,525	-7.2%	35.2%	30.0%	\$118	\$97	-17.5%	14.2%	10.8%
Vending Machine	\$191	\$178	-6.9%	4.1%	3.5%	\$26	\$25	-4.2%	3.1%	2.8%
Ventra App	\$1,676	\$2,278	36.0%	35.9%	44.8%	\$180	\$273	51.8%	21.6%	30.4%
Total	\$4,671	\$5,085	8.9%			\$835	\$900	7.9%		

Sales Channel	All Ticket Types (Thousands)				
	2017	2018	Change	Share 2017	Share 2018
Commuter Benefit	\$5,855	\$5,855	0.0%	19.4%	18.5%
Conductor	\$1,672	\$1,608	-3.8%	5.6%	5.1%
Internet	\$496	\$495	-0.3%	1.6%	1.6%
Mail	\$480	\$0	-100%	1.6%	0.0%
Ticket Agent	\$9,743	\$9,314	-4.4%	32.3%	29.4%
Vending Machine	\$1,490	\$1,371	-8.0%	4.9%	4.3%
Ventra App	\$10,381	\$13,020	25.4%	34.5%	41.1%
Total	\$30,118	\$31,664	5.1%		

¹ Passenger revenue totals differ from those presented in other tables in this report, due to adjustments made for group sales, marketing sales, and refunds

Ticket Sales

Table 10 shows ticket sales by ticket type for the current month, the last three months, and the last 12 months. Monthly Pass sales decreased by 4.2 percent in the current month compared to the previous year, and 10-Ride Ticket sales increased by 0.3 percent in the same period.

Table 10: Ticket Sales by Ticket Type

Ticket Type	May (Thousands)					Last 3 Months (Thousands)				
	2017	2018	Change	Share	Share	2017	2018	Change	Share	Share
				2017	2018				2017	2018
Monthly Pass	91	88	-4.2%	8.1%	7.7%	276	264	-4.4%	8.8%	8.4%
10-Ride Ticket	155	155	0.3%	13.7%	13.6%	438	437	-0.3%	13.9%	13.9%
One-Way Ticket	770	809	5.0%	68.3%	70.8%	2,130	2,191	2.8%	67.6%	69.7%
Weekend Pass	111	90	-18.6%	9.8%	7.9%	305	253	-17.2%	9.7%	8.0%
Special Passes	-	0		0.0%	0.0%	0	0	50.0%	0.0%	0.0%
Total	1,127	1,142	1.3%			3,150	3,144	-0.2%		

Ticket Type	Last 12 Months (Thousands)				
	2017	2018	Change	Share 2017	Share 2018
Monthly Pass	1,113	1,048	-5.8%	8.1%	7.7%
10-Ride Ticket	1,799	1,886	4.8%	13.0%	13.9%
One-Way Ticket	9,382	9,261	-1.3%	68.0%	68.2%
Weekend Pass	1,352	1,336	-1.2%	9.8%	9.8%
Special Passes	143	53	-62.8%	1.0%	0.4%
Total	13,788	13,584	-1.5%		

Tables 11 details ticket sales by line and ticket type.

Table 11: Ticket Sales by Ticket Type and Line (Current Month)

Monthly Pass				10-Ride Ticket			
Line	2017	2018	Change	Line	2017	2018	Change
BNSF	20,331	19,653	-3.3%	BNSF	31,357	32,575	3.9%
HC	1,079	1,057	-2.0%	HC	1,214	1,236	1.8%
MD-N	7,109	6,876	-3.3%	MD-N	15,849	15,878	0.2%
MD-W	7,340	7,080	-3.5%	MD-W	10,168	10,096	-0.7%
ME	9,247	8,570	-7.3%	ME	14,186	13,950	-1.7%
NCS	2,084	1,990	-4.5%	NCS	3,388	3,343	-1.3%
RI	10,399	9,887	-4.9%	RI	12,209	11,732	-3.9%
SWS	3,312	3,349	1.1%	SWS	4,062	4,043	-0.5%
UP-N	8,724	8,268	-5.2%	UP-N	23,809	23,318	-2.1%
UP-NW	12,329	11,708	-5.0%	UP-NW	21,555	21,674	0.6%
UP-W	9,412	9,086	-3.5%	UP-W	17,119	17,513	2.3%
Total	91,366	87,524	-4.2%	Total	154,916	155,358	0.3%
One-Way Ticket (Mobile & Station)				One-Way Ticket (Conductor)			
Line	2017	2018	Change	Line	2017	2018	Change
BNSF	102,298	111,522	9.0%	BNSF	20,890	19,485	-6.7%
HC	2,357	2,973	26.1%	HC	430	483	12.3%
MD-N	51,263	55,935	9.1%	MD-N	20,481	17,828	-13.0%
MD-W	51,067	54,900	7.5%	MD-W	20,648	18,957	-8.2%
ME	76,944	85,147	10.7%	ME	29,645	26,475	-10.7%
NCS	9,272	11,330	22.2%	NCS	6,437	5,724	-11.1%
RI	50,326	53,329	6.0%	RI	16,433	16,677	1.5%
SWS	11,835	12,813	8.3%	SWS	4,020	3,962	-1.4%
UP-N	65,358	74,476	14.0%	UP-N	35,617	33,230	-6.7%
UP-NW	82,208	88,737	7.9%	UP-NW	30,823	27,866	-9.6%
UP-W	62,311	67,638	8.5%	UP-W	19,829	19,157	-3.4%
Total	565,239	618,800	9.5%	Total	205,253	189,844	-7.5%
Weekend, Special, Ravinia Passes (Mobile & Station)				Weekend, Special, Ravinia Passes (Conductor)			
Line	2017	2018	Change	Line	2017	2018	Change
BNSF	10,256	8,684	-15.3%	BNSF	7,731	6,797	-12.1%
HC	-	-		HC	-	-	
MD-N	5,005	4,038	-19.3%	MD-N	7,785	5,186	-33.4%
MD-W	4,403	3,782	-14.1%	MD-W	8,279	6,495	-21.5%
ME	4,882	4,137	-15.3%	ME	3,179	2,523	-20.6%
NCS	-	-		NCS	-	-	
RI	2,665	2,226	-16.5%	RI	6,101	4,915	-19.4%
SWS	114	98	-14.0%	SWS	184	273	48.4%
UP-N	4,977	3,938	-20.9%	UP-N	7,527	6,208	-17.5%
UP-NW	9,015	8,095	-10.2%	UP-NW	13,965	11,127	-20.3%
UP-W	5,517	4,574	-17.1%	UP-W	9,041	6,925	-23.4%
Total	46,834	39,572	-15.5%	Total	63,792	50,449	-20.9%

Tables 12 and 13 show ticket sales by ticket type, sales channel, and tender type for the current month and year-to-date 2017 and 2018. Tables 14 and 15 show total ticket sales by sales channel and tender type for the current month and year-to-date 2017 and 2018.

Table 12: Ticket Sales by Ticket Type, Sales Channel, and Tender Type (Current Month)

Sales Channel	Monthly Pass (Thousands)					10-Ride Ticket (Thousands)				
	2017	2018	Change	Share 2017	Share 2018	2017	2018	Change	Share 2017	Share 2018
Commuter Benefit	29	27	-6.1%	31.5%	30.9%	11	10	-3.5%	6.9%	6.6%
Conductor	-	-				-	-			
Internet	2	2	-3.1%	2.6%	2.6%	1	1	-18.0%	0.8%	0.7%
Mail	3	-	-100%	3.0%		0	-			
Ticket Agent	29	27	-6.9%	32.1%	31.3%	55	47	-14.5%	35.2%	30.0%
<i>Cash & Other</i>	5	4	-17.1%			10	8	-22.4%		
<i>Credit Card</i>	25	23	-4.8%			45	39	-12.8%		
Vending Machine	4	3	-9.2%	4.0%	3.8%	11	9	-22.2%	7.4%	5.7%
<i>Cash</i>	-	-				0	-			
<i>Credit Card</i>	4	3	-9.2%			11	9	-22.2%		
Ventra App	24	28	12.7%	26.7%	31.4%	77	88	14.9%	49.7%	57.0%
<i>Credit Card</i>	22	25	12.1%			73	84	15.0%		
<i>Mixed & Other</i>	2	2	7.6%			1	1	6.5%		
<i>Ventra</i>	1	1	50.3%			3	3	15.4%		
Total	91	88	-4.2%			155	155	0.3%		
Sales Channel	One-Way Ticket (Thousands)					Weekend, Special, Ravinia Passes (Thousands)				
	2017	2018	Change	Share 2017	Share 2018	2017	2018	Change	Share 2017	Share 2018
Commuter Benefit	-	-				-	-			
Conductor	205	190	-7.5%	26.6%	23.5%	64	50	-21.0%	57.7%	56.0%
Internet	-	-				-	-			
Mail	-	-				-	-			
Ticket Agent	263	235	-10.7%	34.2%	29.1%	15	10	-34.0%	13.3%	10.8%
<i>Cash & Other</i>	154	132	-14.3%			8	5	-39.1%		
<i>Credit Card</i>	109	103	-5.5%			7	5	-28.0%		
Vending Machine	31	28	-8.8%	4.0%	3.4%	3	2	-23.4%	2.9%	2.8%
<i>Cash</i>	0	-				0	-			
<i>Credit Card</i>	31	28	-8.8%			3	2	-23.4%		
Ventra App	271	356	31.1%	35.2%	44.0%	29	27	-5.1%	26.0%	30.4%
<i>Credit Card</i>	239	319	33.5%			26	25	-2.3%		
<i>Mixed & Other</i>	3	3	7.0%			0	0	-40.9%		
<i>Ventra</i>	30	34	14.3%			3	2	-27.0%		
Total	770	809	5.0%			111	90	-18.7%		

Table 13: Ticket Sales by Ticket Type, Sales Channel, and Tender Type (Year-to-date)

Sales Channel	Monthly Pass (Thousands)					10-Ride Ticket (Thousands)				
	2017	2018	Change	Share 2017	Share 2018	2017	2018	Change	Share 2017	Share 2018
Commuter Benefit	145	137	-5.9%	31.5%	31.4%	53	52	-2.5%	7.1%	6.8%
Conductor	-	-				-	-			
Internet	12	12	6.4%	2.5%	2.9%	6	6	-6.9%	0.8%	0.7%
Mail	15	-	-100%	3.2%		0	-	-100%	0.0%	
Ticket Agent	152	137	-9.8%	33.0%	31.5%	270	240	-11.0%	36.1%	31.3%
<i>Cash & Other</i>	28	24	-12.2%			48	39	-18.6%		
<i>Credit Card</i>	124	113	-9.3%			222	201	-9.4%		
Vending Machine	20	16	-18.8%	4.4%	3.8%	58	37	-36.2%	7.8%	4.8%
<i>Cash</i>	-	-				1	-	-100%		
<i>Credit Card</i>	20	16	-18.8%			57	37	-35.2%		
Ventra App	117	133	14.3%	25.3%	30.6%	359	431	20.0%	48.2%	56.3%
<i>Credit Card</i>	105	120	13.6%			341	407	19.4%		
<i>Mixed & Other</i>	9	10	10.6%			5	6	26.3%		
<i>Ventra</i>	2	4	61.5%			13	17	32.2%		
Total	461	436	-5.4%			746	765	2.6%		
Sales Channel	One-Way Ticket (Thousands)					Weekend, Special, Ravinia Passes (Thousands)				
	2017	2018	Change	Share 2017	Share 2018	2017	2018	Change	Share 2017	Share 2018
Commuter Benefit	-	-				-	-			
Conductor	886	799	-9.8%	26.6%	23.6%	264	203	-23.2%	56.0%	52.0%
Internet	-	-				-	-			
Mail	-	-				-	-			
Ticket Agent	1,119	971	-13.2%	33.6%	28.7%	71	50	-30.6%	15.2%	12.7%
<i>Cash & Other</i>	660	555	-16.0%			41	26	-35.7%		
<i>Credit Card</i>	459	417	-9.3%			31	24	-23.9%		
Vending Machine	178	117	-34.0%	5.3%	3.5%	18	12	-35.3%	3.8%	3.0%
<i>Cash</i>	52	-	-100%			3	-	-100%		
<i>Credit Card</i>	126	117	-7.0%			15	12	-20.9%		
Ventra App	1,148	1,496	30.3%	34.5%	44.2%	118	126	6.3%	25.1%	32.3%
<i>Credit Card</i>	1,005	1,325	31.8%			106	115	8.7%		
<i>Mixed & Other</i>	12	14	19.1%			1	1	-17.6%		
<i>Ventra</i>	131	157	19.5%			11	9	-13.5%		
Total	3,331	3,383	1.6%			472	390	-17.3%		

Table 14: Total Ticket Sales by Sales Channel and Tender Type (Current Month)

Sales Channel	All Ticket Types (Thousands)				
	2017	2018	Change	Share 2017	Share 2018
Commuter Benefit	40	37	-5.4%	3.5%	3.3%
Conductor	269	240	-10.7%	23.9%	21.0%
Internet	4	3	-8.3%	0.3%	0.3%
Mail	3	-	-100%	0.2%	
Ticket Agent	362	319	-11.9%	32.1%	27.9%
<i>Cash & Other</i>	177	149	-16.0%		
<i>Credit Card</i>	185	170	-8.0%		
Vending Machine	49	43	-12.9%	4.3%	3.7%
<i>Cash</i>	0	-			
<i>Credit Card</i>	49	43	-12.9%		
Ventra App	402	499	24.3%	35.6%	43.7%
<i>Credit Card</i>	360	453	25.8%		
<i>Mixed & Other</i>	5	6	4.1%		
<i>Ventra</i>	36	41	11.7%		
Total	1,127	1,142	1.2%		

Table 15: Total Ticket Sales by Sales Channel and Tender Type (Year-to-date)

Sales Channel	All Ticket Types (Thousands)				
	2017	2018	Change	Share 2017	Share 2018
Commuter Benefit	198	188	-5.0%	4.0%	3.8%
Conductor	1,150	1,002	-12.9%	23.0%	20.1%
Internet	18	18	1.8%	0.4%	0.4%
Mail	15	-	-100%	0.3%	
Ticket Agent	1,612	1,398	-13.3%	32.2%	28.1%
<i>Cash & Other</i>	776	644	-17.0%		
<i>Credit Card</i>	836	754	-9.9%		
Vending Machine	274	182	-33.4%	5.5%	3.7%
<i>Cash</i>	56	-	-100%		
<i>Credit Card</i>	218	182	-16.4%		
Ventra App	1,742	2,186	25.5%	34.8%	43.9%
<i>Credit Card</i>	1,557	1,967	26.3%		
<i>Mixed & Other</i>	27	31	15.8%		
<i>Ventra</i>	158	188	18.9%		
Total	5,010	4,974	-0.7%		

Link-Up and PlusBus Sales

Sales of CTA Link-Up passes decreased by 5.4 percent in the current month compared to the previous year, and sales of Pace PlusBus passes decreased by 7.8 percent in the same period. Table 16 shows Link-Up and PlusBus sales by month for 2017 and 2018.

Table 16: Link-Up and PlusBus Sales

Month	2017		2018		Change		Mobile Share (2018)	
	Link-Up	PlusBus	Link-Up	PlusBus	Link-Up	PlusBus	Link-Up	PlusBus
Jan	3,414	1,276	3,090	1,177	-9.5%	-7.8%	22.8%	17.9%
Feb	3,346	1,284	3,120	1,155	-6.8%	-10.0%	23.0%	17.5%
Mar	3,278	1,287	3,109	1,188	-5.2%	-7.7%	30.1%	21.5%
Apr	3,179	1,226	3,051	1,148	-4.0%	-6.4%	32.0%	22.5%
May	3,132	1,201	2,964	1,107	-5.4%	-7.8%	31.2%	25.5%
Jun	3,058	1,152						
Jul	2,817	1,132						
Aug	2,971	1,175						
Sep	2,911	1,186						
Oct	3,030	1,239						
Nov	3,084	1,232						
Dec	2,814	1,063						
Year-to-date	16,349	6,274	15,334	5,775	-6.2%	-8.0%	23.4%	18.3%
Last 3 Months	9,589	3,714	9,124	3,443	-4.8%	-7.3%	23.7%	18.8%
Last 12 Months	39,390	14,961	36,019	13,954	-8.6%	-6.7%	21.7%	17.2%

Reduced Fare Sales

Seniors, some Medicare recipients, some persons with disabilities, primary and secondary school students, children, and military personnel are eligible for reduced fares on Metra. Table 17 shows the number of reduced fare tickets sold by month for 2017 and 2018.

Table 17: Reduced Fare Ticket Sales

Month	2017				2018			
	Monthly Pass	10-Ride Ticket	One-Way Ticket Mobile & Station	One-Way Ticket Conductor	Monthly Pass	10-Ride Ticket	One-Way Ticket Mobile & Station	One-Way Ticket Conductor
Jan	3,057	16,713	40,985	24,673	2,771	18,132	40,528	20,183
Feb	3,125	9,763	39,437	23,774	2,897	9,165	36,638	18,463
Mar	3,215	12,430	55,605	26,124	3,007	11,429	64,010	24,568
Apr	3,121	11,599	47,172	26,185	3,006	12,195	43,755	22,532
May	3,161	13,217	53,480	27,866	3,039	13,026	55,248	27,998
Jun	2,927	13,494	83,163	39,002				
Jul	2,730	12,535	86,162	36,050				
Aug	2,691	13,792	83,668	36,566				
Sep	3,200	13,249	46,153	25,357				
Oct	3,406	14,498	50,164	26,729				
Nov	3,139	14,168	50,670	24,346				
Dec	2,645	12,291	54,938	24,845				
Year-to-date	15,679	63,722	236,679	128,622	14,720	63,947	240,179	113,744
Last 3 Months	9,497	37,246	156,257	80,175	9,052	36,650	163,013	75,098
Last 12 Months	37,637	154,421	666,146	375,215	35,458	157,974	695,097	326,639

Month	Change			
	Monthly Pass	10-Ride Ticket	One-Way Ticket Mobile & Station	One-Way Ticket Conductor
Jan	-9.4%	8.5%	-1.1%	-18.2%
Feb	-7.3%	-6.1%	-7.1%	-22.3%
Mar	-6.5%	-8.1%	15.1%	-6.0%
Apr	-3.7%	5.1%	-7.2%	-14.0%
May	-3.9%	-1.4%	3.3%	0.5%
Jun				
Jul				
Aug				
Sep				
Oct				
Nov				
Dec				
Year-to-date	-6.1%	0.4%	1.5%	-11.6%
Last 3 Months	-4.7%	-1.6%	4.3%	-6.3%
Last 12 Months	-5.8%	2.3%	4.3%	-12.9%